



Information concerning the processing of your personal data by innogy Polska S.A. in accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation (EU Official Journal 119, p. 1) – below **GDPR**:

<p>We are controller of your personal data</p>	<p>innogy Polska S.A. with its registered office in Warsaw (00-347), at ul. Wybrzeże Kościuszkowskie 41, entered into the Register of Entrepreneurs kept by the District Court for the Capital City of Warsaw in Warsaw under KRS no. 0000011733, tax identification number (NIP) 5250000794, with a paid share capital of PLN 165.066.000.</p>
<p>Contact us</p>	<p>You may contact us:</p> <ul style="list-style-type: none"> ✓ via phone under the following numbers: household customers – 22 821 46 46, SME- 22 821 46 40; ✓ via e-mail: household customers informacja@innogy.com, SME infobiznes@innogy.com; ✓ by means of a digital contact form available on our website www.innogy.pl; ✓ by letter sending the correspondence to: innogy Polska S.A. ul. Włodarzewska 68, 02-384 Warszawa; ✓ in innogy customer centers in Warsaw (current addresses of our customer service centers are available on our website www.innogy.pl).
<p>Personal data protection officer – contact data</p>	<p>We appointed a Personal Data Protection Officer, who can be contacted:</p> <ul style="list-style-type: none"> ✓ via e-mail: iod@innogy.com; ✓ by letter sending the correspondence to: innogy Polska S.A. ul. Wybrzeże Kościuszkowskie 41, 00-347 Warszawa, additionally marked: “personal data protection officer”. <p>You can contact the Data Protection Officer on all matters relating to processing of your personal data and when you exercise your rights in relation to processing of personal data.</p>
<p>Objectives and legal grounds/basis, our legally justified legitimate interests</p>	<p>Your personal data will be processed for the purpose:</p> <ul style="list-style-type: none"> ✓ of answering to your enquiry, including a request to send an offer or to conclude a contract, the legal basis for the processing is your request (Article 6(1)(b) of the GDPR Act); ✓ of establishing, pursuing or defending against claims related to your enquiry or the processing of your personal data- because the processing is necessary for the fulfilment of our legitimate interest (Art. 6(1)(f) of the GDPR), which is the possibility to determine, pursue or defend against a claim. <p>If you gave us your consent to process your personal data, we will process your personal data in the following purpose:</p> <ul style="list-style-type: none"> ✓ the legal basis for the processing of your personal data for these purposes is your consent expressed in the content of each consent or each of the consents that you granted and which were entirely voluntary (Article 6(1)(a) of the GDPR).
<p>Who may receive your personal data</p>	<p>The recipients of your personal data may be entities from the following categories:</p> <ul style="list-style-type: none"> ✓ companies from the innogy capital group;

	<ul style="list-style-type: none"> ✓ the purchasers of the debt; ✓ entities entitled to receive them under the law in force (in particular courts and state authorities); ✓ business information offices; ✓ entities facilitating/intermediating in the conclusion of contracts; ✓ service providers: <ul style="list-style-type: none"> • in the field of delivery of correspondence and mailing/dispatches/parcels, • printing and archiving; • information technology and new technologies; • marketing, communication and analytical (including satisfaction and preference surveys); • telephone or electronic handling; • payment services; • accounting and financial; • audit and control activities; • legal and debt recovery; ✓ the companies we work with to combine our services or products (our partners), distribution system operators (DSOs) and temporary employment agency employees.
<p>Transmission of data outside the European Economic Area</p>	<p>We outsource specific services and tasks to selected service providers located outside the European Economic Area ("third country"), in particular to IT service providers. In such cases, the data is transferred to a third country on the basis of an adequacy decision of the European Commission and, in the absence of such a decision, appropriate safeguards/guarantees/ collateral/ securities are in place, as required by law, to ensure an adequate level of data protection, in particular the EU's standard contractual clauses. You have the option at any time to request further information and to receive a copy of the relevant security features.</p>
<p>How long we will store your data</p>	<p>Your personal data will be processed for different periods of time, depending on the purpose:</p> <ul style="list-style-type: none"> ✓ Your enquiry realisation- within 3 months from the date of your enquiry, but if your enquiry was a request for an offer or a contract- within 3 months from the date we send you an offer on request, unless you have previously signed a contract with us or declared that you do not wish to do so. This period may be extended in the event of negotiations and then the data will be processed for a period of 1 month from the end of the negotiations; ✓ establish, pursue or defend against claims related to your enquiry or processing of your personal data, until such claim or claims related to processing of personal data become overdue or until you object; ✓ as defined in the content of each consent, provided that you have given such consent, always until the withdrawal of that consent, or until the time expressly indicated in the consent, whichever is the earlier.
<p>Your rights</p>	<p>You have the right:</p> <ul style="list-style-type: none"> ✓ to access the content of your personal data, rectify (correct, supplement) it, limit its processing or delete it; ✓ to transfer the personal data you have provided to us, i.e. to receive this personal data in a structured, commonly used and machine-readable format, and you have the right to transfer this personal data to another administrator. If technically possible, you have the right to request that we send your personal data directly to another controller; ✓ to withdraw any consent given to us at any time, the withdrawal of

	<p>consent shall not affect the lawfulness of the processing until that time;</p> <p>you can contact us or the Data Protection Officer to exercise these rights. Contact details are shown above;</p> <ul style="list-style-type: none"> ✔ to lodge a complaint to a supervisory authority responsible for the protection of personal data if it considers that processing of your personal data is carried out with violation of GDPR provisions.
<p>Right to object</p>	<p>You have the right to object at any time to processing of personal data in order to establish, pursue or defend against claims relating to your request for an offer or conclusion of a contract or to processing of your personal data. Your particular situation must be the reason for your objection. Upon receipt of your objection, we will no longer process your data for these purposes unless we can demonstrate that your data will be necessary for us to determine, pursue or defend against a claim, if any.</p> <p>You can contact us or the Data Protection Officer to exercise your right to object. Contact details are given above.</p>
<p>Information on the requirement or voluntary nature of the data and the consequences of not providing it</p>	<p>Providing personal data is voluntary, but it is necessary to fulfill your request for an offer or conclusion of an agreement.</p> <p>Providing your personal data in connection with your consent, if you have given it, is always voluntary and not providing it (not giving your consent or withdrawing it) does not have any consequences.</p>